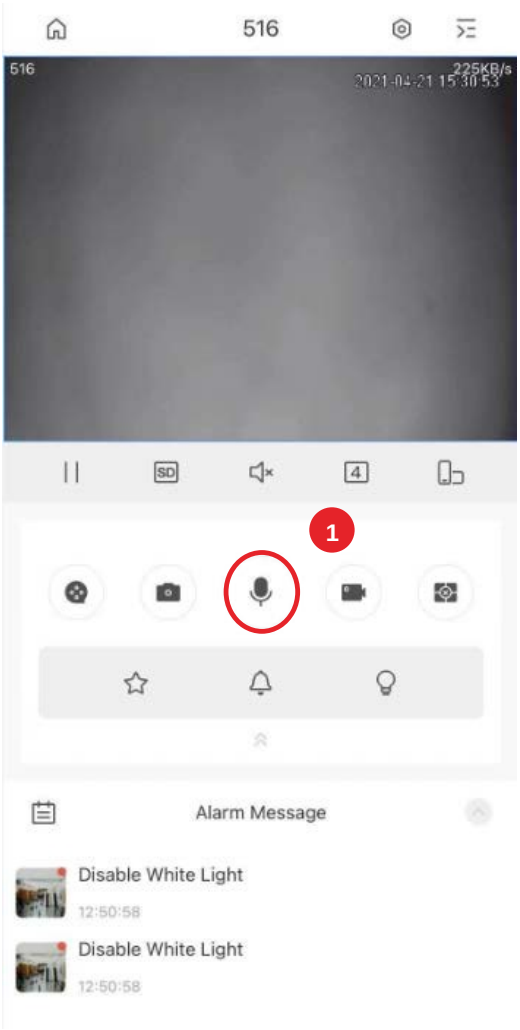
NORTHTECH CUSTOMER GUIDE | DAHUA AND DMSS

DMSS Camera Guide

View your Dahua cameras, talk through a supported camera, find recordings and save clips. Red numbered circles highlight controls in the official examples.

01 View your cameras

Live view and talk example



Official DMSS manual example, app v1.90.000 (April 2021). Your screen may look different. Screenshot source

Before you begin

Sign in to DMSS. Your cameras must already be added or shared with you. Remote viewing needs an internet connection.

Open a live camera

On the Device screen, tap the play button beside your recorder or choose Live and select the camera. Swipe across a multi-camera view to see more channels.

Double-tap a video to enlarge it. Use the landscape control for a wider view where available.

Talk through the camera

1 **Tap the microphone.** Select the camera first. On a supported two-way audio camera, tap the microphone to begin talking. Allow phone microphone access if asked.

Use the on-screen end control when finished. A long press may open device talk to the recorder instead of the camera; use this only if NorthTech has shown you the correct audio connection.

Listen without talking

The speaker control mutes or unmutes camera audio. It does not turn on your phone microphone.

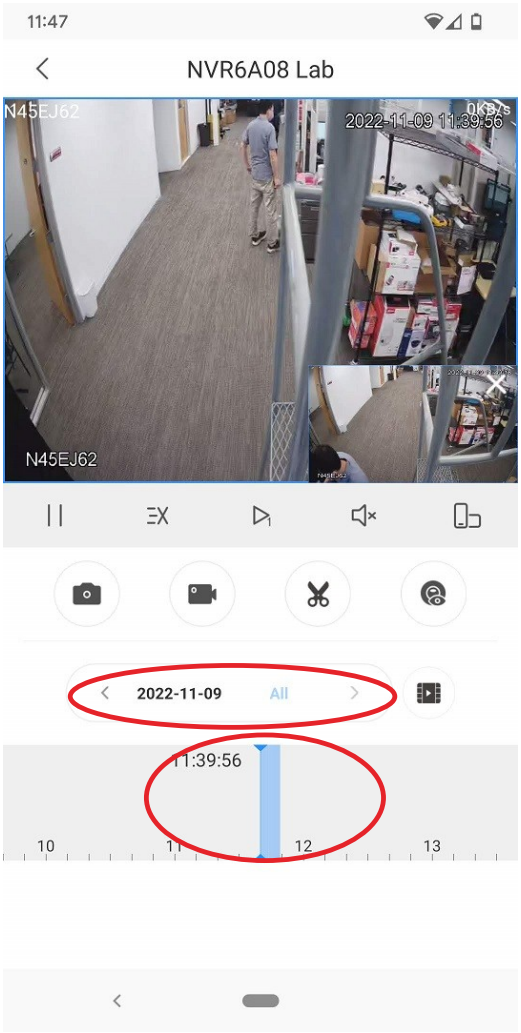
Features and buttons vary with the app version, camera, recorder and your account permissions.

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Find recorded footage

From the camera's Live View, tap Playback or the film icon. Recordings must still be available on your recorder or camera storage.

Playback timeline example



Official DahuaWiki training example (November 2022). App version not specified. Screenshot source

Choose a day

1 **Tap the date above the timeline.** Choose the required day, select a recording type and tap OK. Try All first so a filter does not hide the event.

Opening Playback may start today's recording automatically. Check the selected date before searching.

Move to the event

2 **Drag the timeline.** Move to just before the event, then play. Pinch or spread the timeline to change its scale where supported.

Coloured areas show available recordings. Gaps may mean no recording was made or that the footage has already been overwritten.

Check the camera time

The time shown belongs to the camera or recorder. If it differs from your phone, note the difference before searching or saving footage.

If no recordings appear

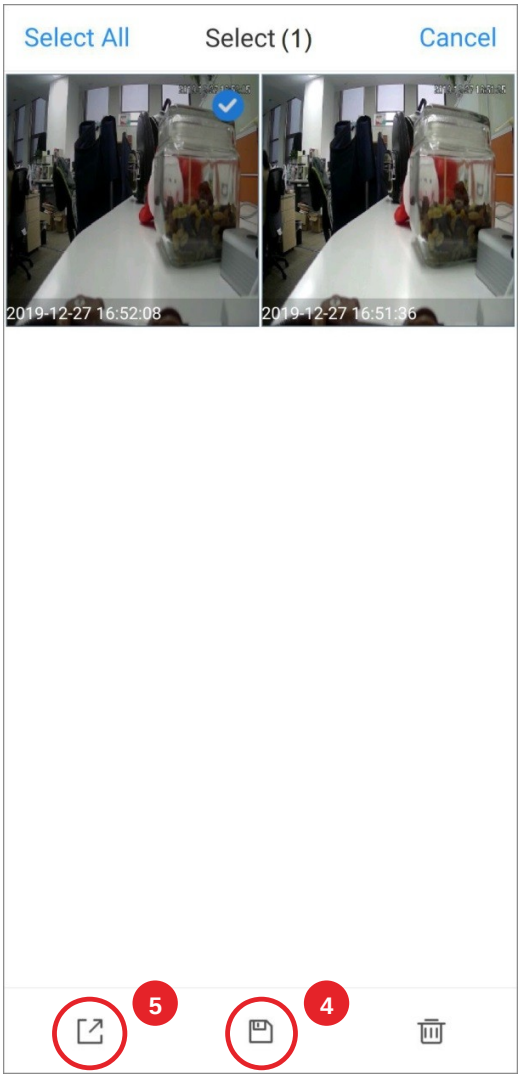
Check the camera, day and recording filter. If the timeline is still empty, ask NorthTech to check recording and playback permissions. Do not reset the recorder or change its recording plan.

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Save and share a clip

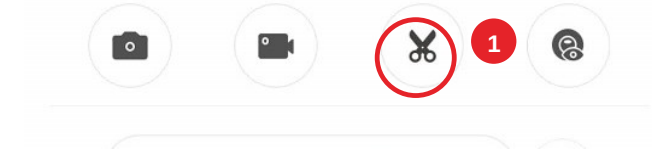
Save important footage promptly before it is overwritten. The app download and the copy in your phone's photo library are separate steps.

Saved clip controls example



Official DMSS manual File example (April 2021). Sample clip dates are part of the source. Screenshot source

Download the section you need



Playback toolbar excerpt from the 2022 example. Screenshot source

1 **Tap the scissors in Playback.** Use the clip control for the camera and recording you have opened.

2 **Set the start and end.** Drag to the start time and tap Play. Drag to the end time and tap Stop. Check the range, tap OK and wait for the download.

Save it to your phone

3 **Open the downloaded clip.** Go to Me, then My Files or the app's saved-files area. Choose Video and select the clip using Edit or a long press, depending on your version.

4 **Tap Save.** Use the save-to-album control. Allow Photos or storage access if prompted. Check that the file appears in your phone's photo library.

5 **Check before sharing.** Play the saved clip to confirm the event is included. Use Share in DMSS or your phone's photo library, and send only to authorised people.

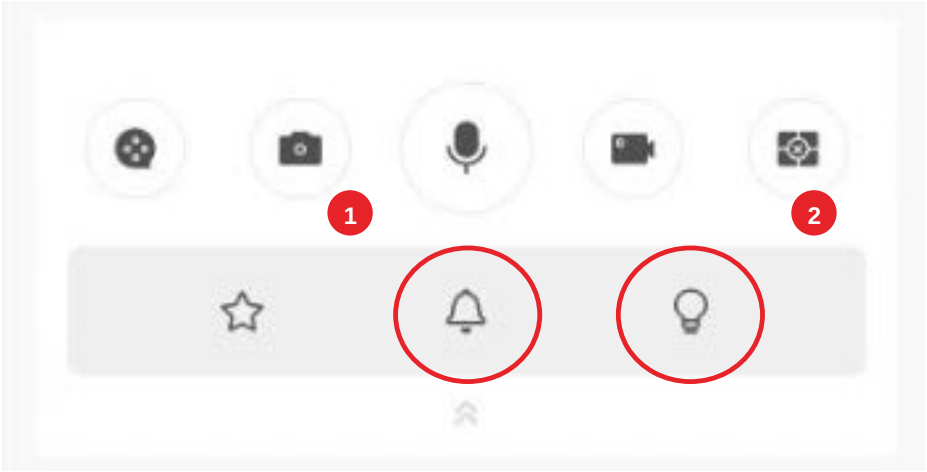
Keep an unedited copy and note the camera, date and time. Share the clip, not your camera login or account access.

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Use camera warning controls

Only compatible, configured cameras offer manual warning lights or an audible warning. Ask NorthTech to confirm the controls for your model before first use.

Manual light and buzzer example



Official DMSS v1.90.000 manual example (April 2021), with the toolbar expanded. Controls may differ on your camera. Screenshot source

1 **Enable an audible warning.** Open the supported camera in Live View, then its light or buzzer controls. Tap the buzzer control, shown as a bell in this example, to enable the sound.

2 **Enable the warning light.** Tap the bulb control to enable white light on supported models. Not every camera has a strobe or coloured warning lights.

Use the stop or off control demonstrated for your system and confirm the sound or light has stopped. Do not assume a second tap always has the same effect on every model.

Camera outputs are not alarm arming

These example controls operate the camera's light or buzzer. Alarm-hub arming, event notifications and recording schedules are separate functions. Do not use an unrelated bell icon as a substitute.

If a control is missing

Your camera hardware, recorder connection, settings or shared-account permissions may not support it. Ask NorthTech to check rather than changing alarm rules or resetting the system.

Need a hand

Tell us the camera name, phone type, DMSS version and what you see on screen. For footage, include the date and approximate time. Do not send passwords or verification codes.
support.northtech.com.au

Official references Live view | Playback | Clip download | Export guide | Controls and files manual

Prepared by NorthTech, 2 November 2026, using public Dahua help. Independent customer guide, not an official Dahua publication.
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