Ness Navigator Guide

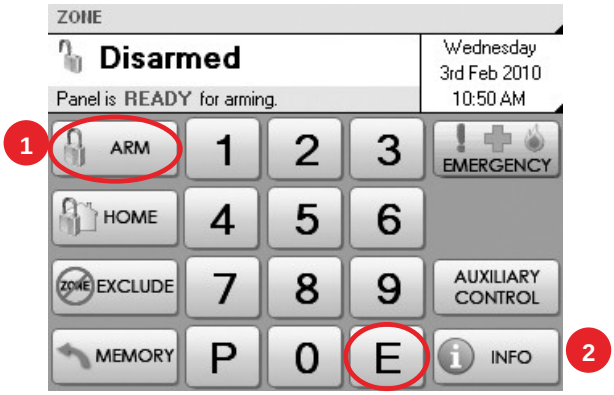
Arm and disarm your alarm, enter User Program Mode and change a user PIN. The red circles identify controls in genuine Ness examples.

Check your control panel first

For D8x/D16x Deluxe V8.0+, D8XCEL/D16XCEL 3G V10+, and D8XCEL/D16XCEL 4G V11.3+. The Navigator keypad alone does not identify your panel. Do not follow this guide for DPlus or other panels. If unsure, ask NorthTech before changing codes.

01 Arm and disarm

Normal disarmed screen



Example screen, Ness Deluxe manual 890-020 Rev 1.2 (April 2020), p6. Layout and enabled options may differ. Ness source

Know these controls

1 ARM starts normal arming.
2 E confirms your entry.

The HOME button is optional. Only use Home Mode if NorthTech has explained which zones remain active. Ask which areas your user code can arm.

Use your own authorised code. Do not share PINs or photograph screens that display a code.

Arm when you leave

1 **Check the system is ready.** Close protected doors and windows, stop movement in detector areas and check the screen says ready.

ARM then your user code then E

Leave by the agreed exit route before the exit delay ends. Check the expected armed indication for your system.

If a warning sounds or the system is not ready, check the cause before trying again. Do not exclude zones just to clear a warning.

Disarm when you arrive

Your user code then E

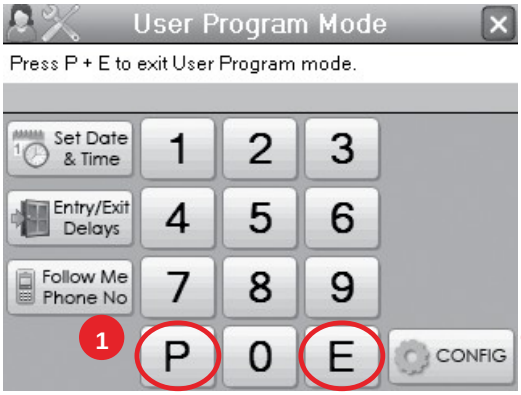
Enter through your usual entry door and disarm before the entry delay ends. Check the screen returns to Disarmed.

Made a typing mistake? Press E and start again. Do not keep guessing: five incorrect entries can cause an alarm. An Arm Only code cannot disarm.

Enter and exit User Program Mode

Use your existing Master code for customer code changes. Installer Program Mode is different and is not needed for the steps in this guide.

User Program Mode screen



Example screen, Ness Deluxe manual 890-020 Rev 1.2 (April 2020), p26. No PIN is shown in this example. Ness source

Use P and E

1 P begins a programming command.
2 E confirms it.

Check the heading says User Program Mode before changing a code. Do not use CONFIG, the X button or an installer sequence as a substitute for the steps here.

If the Master code is unknown

Stop and contact NorthTech. Do not guess codes, reset the panel or open the alarm cabinet.

Enter User Program Mode

1 **Start with the alarm disarmed.** Use the normal Disarmed screen, not Armed or Home Mode.

2 **Enter the Master sequence.** Touch each control in order. Your Master code is the current code assigned to User 1.

P then your Master code then E

3 **Check the screen heading.** It should read User Program Mode. If it does not, stop rather than try other programming codes.

Exit User Program Mode

P then E

Check the normal Disarmed screen returns. Exit explicitly when finished; the panel also leaves this mode after four minutes of keypad inactivity.

Change only what you intend

Leave timers, telephone numbers and other settings unchanged. A code change does not require changing the alarm configuration.

Change a user code

First enter User Program Mode as shown on page 2. Confirm which user slot you are changing before you enter a new PIN.

Choose the correct user slot

These are programming option numbers, not PINs.

User 1 and Master code 201

User 2 202

User 3 203

User 56 256

Option numbers run from 201 to 256. For example, select User 2 with P, 202, E. Do not type the word “User”.

Choose a suitable PIN

Use 3 to 6 digits. Do not start with 0. Every code must be different; a code similar to an existing one may also be rejected.

Changing the Master code

User 1 is the Master code. If you change option 201, use the new Master code the next time you enter User Program Mode. Keep it secure.

Do not overwrite an unknown slot, a radio key or access card assignment. Ask NorthTech if you are unsure who uses a slot or what permissions it has.

Save the new PIN

1 **Select the user slot.** Enter P, the option number for that user, then E. Check the displayed user number is the one you intend to change.

P then option number then E

2 **Enter the new PIN.** Type your chosen 3 to 6 digit PIN, then E.

Your new PIN then E

3 **Confirm the same PIN.** Enter exactly the same new PIN again, then E. The new code is displayed on screen, so keep it private.

Your new PIN again then E

4 **Exit and check.** Press P, then E. Confirm the screen returns to Disarmed. Arrange a safe check of the changed code; if it is rejected or you are unsure, contact NorthTech before leaving.

Need a hand

Tell us your control panel model and what the screen says. Do not send us your PIN or a photograph showing it.
support.northtech.com.au

Verified Ness manuals Deluxe 890-020 Rev 1.2, April 2020
XCEL 3G 890-472 Rev 1.1, December 2018 | XCEL 4G 890-498 Rev 1.12, February 2022
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